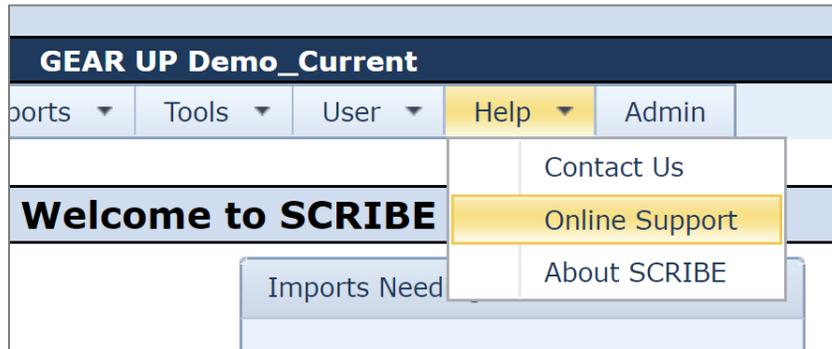


## SCRIBE Help Desk

There are several ways to access the SCRIBE Help Desk.

1. From the SCRIBE home page, click **Help > Online Support** to go to the Help Desk. Log into the Help Desk using your SCRIBE username and password.



2. Click the **SCRIBE Support** button to open a window to create a Help ticket. Click **Send Feedback** to submit your question.
3. Click **Search Articles** to open a search box. Type keywords to display a list of related articles from the Help Desk.
4. Click **Browse articles** to open the Help Desk. Log into the Help Desk with your SCRIBE username and password.

A screenshot of the SCRIBE Support ticket creation form. The form is titled "SCRIBE Support" and has a "Search Articles" button. It includes a "Requester" field with a red asterisk, a "Subject" field with a red asterisk, and a rich text editor with a toolbar containing bold, italic, underline, list, and link icons. Below the editor is a "Send Feedback" button. At the bottom, there is a footer with "Help Desk Software by Freshdesk" and a "Privacy Policy" link.A screenshot of the SCRIBE search box. The search box is titled "Search" and has a "Feedback" button. It includes a "Search our Knowledge base" message and a "Browse articles" link. The search box is partially obscured by a sidebar with a "Feedback" button.

Go to the SCRIBE Help Desk directly:  
<https://xcalibur.freshdesk.com/support/home>.  
Log in with your SCRIBE user name and password.