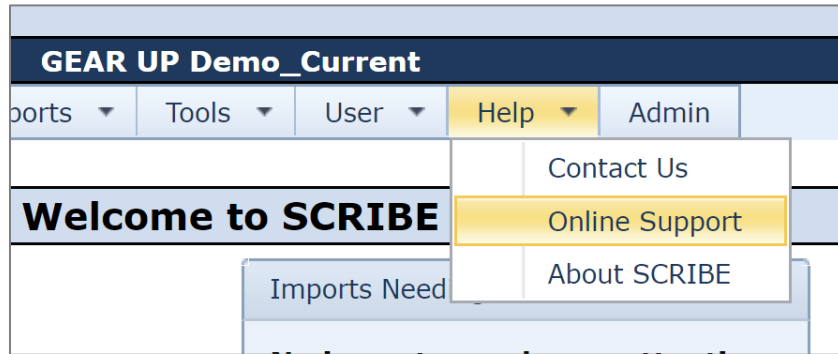


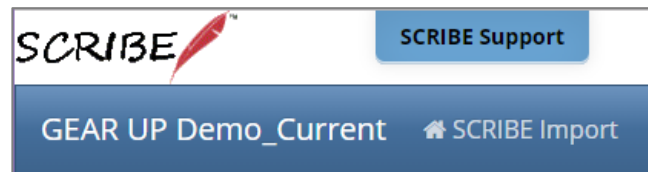
SCRIBE Help Desk

There are several ways to access the SCRIBE Help Desk.

1. From the SCRIBE home page, click **Help > Online Support** to go to the Help Desk. Log into the Help Desk using your SCRIBE username and password.



2. Click the **SCRIBE Support** button to open a window to create a Help ticket. Click **Send Feedback** to submit your question.
3. Click **Search Articles** to open a search box. Type keywords to display a list of related articles from the Help Desk.
4. Click **Browse articles** to open the Help Desk. Log into the Help Desk with your SCRIBE username and password.

A screenshot of the SCRIBE Support form. The form is titled "SCRIBE Support" and includes a "Search Articles" button. It has two input fields: "Requester" and "Subject". Below these fields is a rich text editor with formatting options (bold, italic, underline, bulleted list, numbered list, link, unlink, undo, redo). There is also a "Send Feedback" button at the bottom right. The form is set against a light gray background.A screenshot of the SCRIBE Knowledge base search page. The page has a search bar at the top with the text "Search our Knowledge base" and a link "or Browse articles". There is a "Feedback" button at the bottom left. The page is set against a light gray background.

Go to the SCRIBE Help Desk directly:
<https://xcalibur.freshdesk.com/support/home>.
Log in with your SCRIBE user name and password.